



HOLD HARMLESS AGREEMENT AND LIABILITY RELEASE

Pet
Parent

Pup's
Name(s)

VACCINATIONS / OVERALL HEALTH:

- I hereby declare that my pet is current within the calendar year on (1) Rabies (2) DHLPP, and has received a Bordetella vaccination within the last six months.
- It is the policy of Downtown Dog to require proof of vaccinations by submitting veterinarian records, and I have done so.
- I understand that my dog must be on a flea/tick preventive program.
- I understand that Downtown Dog prefers all pets to be at least 6 months old, spayed/neutered, friendly, sociable, and clean with no Fleas/Ticks.
- I agree to reimburse or pay for any charges incurred by Downtown Dog for my pet to adhere to these policies.

RESPONSIBILITY AND LIABILITY:

- I have researched and toured the Downtown Dog facility and I am confident that Downtown Dog makes every effort to provide a clean, safe, open, and caring environment for all pets that are left in their care.
- I have accurately filled out and signed the Downtown Dog Pet profile to assist in their knowledge of my pet(s).
- I agree with applied policies and procedures governing the open and social environment Downtown Dog has provided.
- I understand the risks of putting my dog(s) in a pet care facility, and I am willing to assume that risk. I understand the risk of injury to my pet.
- I will not hold Downtown Dog and/or its employees, responsible should any accident, injury, illness, loss, or death of my pet occur while in their care.
- I understand that I am financially responsible for any damage or injury, my pet may cause to another pet, person or the Downtown Dog facility.

MEDICAL TREATMENT:

I understand that Downtown Dog is not a veterinary clinic. In my absence, I give my permission to Downtown Dog to act on my behalf in case of an emergency or apparent health related issue related to my pup(s). In an emergency, I understand that, following assessment of the situation, my dog will be transported to 1) my personal veterinarian as stated on my records (2) the veterinarian closest to Downtown Dog (3) the 24-hour Emergency Animal Clinic.

I understand that most veterinarians and emergency clinics require immediate payment. I agree to reimburse Downtown Dog for all charges incurred for any medical care. I will not seek retribution from Downtown Dog should an accident, injury, illness, loss or death of my pet occur during or following any services rendered by Downtown Dog or its employees.

IMPORTANT DETAILS:

- (1) I understand that Downtown Dog will do its best, but cannot guarantee, to return any items left for my pup.
- (2) I understand the rates and hours of operation for Downtown Dog. I understand that payment is due upon completion of services.
- (3) I understand that if I am not satisfied with the services provided by Downtown Dog, that I notify Downtown Dog by close of business the following day.
- (4) I understand that Downtown Dog has the right to refuse service to any pet that is aggressive, unmanageable too loud, bites, or isn't suited for the Downtown Dog environment.
- (5) I understand that Downtown Dog will not release my pet to anyone without my consent.

(6) I understand that it is a crime to abandon any animal within the city limits, and that my pet(s) will be considered abandoned and will become the property of Downtown Dog on Day 30 should all boarding payments not be paid in full and in cash.

COLLARS AND TAGS:

- Downtown Dog does not allow its pups to wear collars with buckles or chains, or choke collars.
- All tags must be properly attached.
- For your pup's safety, while at Downtown Dog your pup is required to wear a quick release collar. If you do not have one Downtown Dog will provide one for a fee of \$5.

DISCLAIMER AND LIMITATION OF LIABILITY:

I agree that Downtown Dog and its agents, will not be responsible for any direct or indirect injury to my pets that arises out of, or is occasioned by, directly or indirectly, the failure or defectiveness of any item provided, or the negligence of any service furnished by Downtown Dog. I agree that Downtown Dog is not responsible for any damages or loss of my pet should my pet escape the premises. I understand that I will not hold Downtown Dog responsible for any incidental or consequential damages resulting directly or indirectly from any injury or loss of my pet(s).

Should I have a complaint or claim of negligence toward Downtown Dog, I agree to submit it in writing to Downtown Dog for signature, within five (5) days of the completion of services provided. Failure to do so within five (5) days, will result in a full and final waiver of any claim against Downtown Dog

Signed: _____ Date: _____